

## Carpark Redemption Scheme (CRS) Terms & Conditions

- a) To claim your point(s), please submit your purchase details using the Self-Help Kiosks at the Customer Service Counters. Present your **original VivoCity receipts\***, together with the **QR Code** printed from the kiosks at any of our Customer Service Counters on the same day of purchase for verification and to claim your points. Alternatively, you may drop your receipts together with the QR Code in our drop-in boxes available at all of our Customer Service Counters.
- b) For receipts printed after 9pm, you may present the receipts\* at our Customer Service Counters within 3 days to claim for points.

*\*Credit card charge slips, NETS receipts, receipts from money-changers and pushcarts, Telco bill payments, SISTIC tickets purchases, receipts for purchase of gift vouchers, package purchases, pre-paid cards and parking coupons for public car parks and from non-VivoCity tenants are not acceptable. Each receipt presented must also bear the address of an outlet or shop in VivoCity. For Golden Village, please note that we accept only original movie ticket stubs.*

- c) VivoCity receipts submitted for the **claim must be for the purchases made by the member** and we reserve the right to request for proof of purchase.
- d) For every \$50 spent (maximum of 3 same-day combined receipts), you will earn one point – equivalent to \$1 worth of free parking, up to a **maximum of 5 points per day. Subsequent point issuance is rounded to the nearest 0.5 points.**
- e) The parking charges will be automatically deducted from your account as you exit the car park. If the points earned are insufficient to cover your parking charges, the balance will be deducted from your Cashcard. **From 1 June 2015, members will be allowed to utilize a maximum of 3 points when they exit VivoCity's carpark on Saturday, Sunday and Public Holidays.** Any parking in excess of \$3 will be deducted from your CashCard. This limit is not applicable for members using points to offset your parking on weekdays.
- f) The **validity of points issued will be valid for 3 months from month of issuance**, rounded to the last day of the 3<sup>rd</sup> month (e.g. Points earned between 1 and 30 June 2015 will expire 30 September 2015). Members may refer to the printed point-balance sheet issued at the point of verification at the Customer Service Counter to track your point validity.
- g) Points will be forfeited absolutely upon expiry and any request for extension will not be entertained.
- h) Points cannot be transferred to another party, refunded or exchanged for cash or other items, in part or in full, at any time.
- i) In the event that VivoCity's car park system is out of service, your points will not be deducted and parking charges will be deducted from your Cashcard. In such an event, each of DBS Trustee Limited (as Trustee of Mapletree Commercial Trust) ("MCT"), the Manager and Property Manager of MCT is not obliged to reimburse or indemnify you in respect of the parking charges deducted from your Cashcard and shall further not be liable to you in respect of any breakdown, malfunction or defect in VivoCity's carpark system.
- j) MCT reserves the right to disqualify any member of the scheme and change the Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, all decisions made by MCT will be final and no correspondence will be entertained.
- k) By signing up as a VivoCity Member, you are agreeing to (a) all the Terms and Conditions of the Carpark Redemption Scheme and (b) receive future communication and promotional offers from VivoCity.
- l) VivoCity's tenants and their employees, and all season parking pass holders are not eligible to participate in this scheme.
- m) This scheme is open to **Singaporean or Permanent Resident** car owners only.